

# HOW TO READ YOUR MONTHLY ROSEVILLE UTILITY STATEMENT



**2**

**3**

**4**

**1**

**5**

www.roseville.ca.us/billpay

**CITY OF ROSEVILLE  
UTILITIES ACCOUNT SUMMARY**

Customer Name: ROSEVILLE CUSTOMER

**Billing Inquiries 24/7:** 916-774-5300  
Electric Outage Hotline: 916-774-5428  
Water Outage Hotline: 916-774-5750

**1**

**BILL DATE**

This is the day your bill is generated.

Account Number	Service Address	Bill Date:	Due Date:	Page:
9999999	123 ROSEVILLE WY	03/16/2022	05/04/2022	1 of 2
<b>Previous Balance</b>	<b>Payments</b>	<b>Balance Forward</b>	<b>Adjustments and Fees</b>	<b>Current Charges</b>
\$246.10	\$246.10	\$0.00	\$0.00	\$206.05
				<b>Account Balance</b>
				\$206.05

**Balance Forward** \$0.00

---

Electric \$97.30  
Water \$32.83  
Wastewater \$44.86  
Solid Waste \$31.06

**Utility Charges** \$206.05

**Account Balance** \$206.05

|||

|||

|||

**Current Charges due on or before**  
05/04/2022

Late Payments are subject to a 5% late fee

PRINT BILLS AT HOME

It's tax time - do you need copies of your utility bills? Simply log into your utility billing self-service account at roseville.ca.us/billpay to view and print previous statements.

**2**

**PREVIOUS BALANCE**

The account balance from the previous bill.

Return this portion with your remittance. To pay by phone or for account changes, please call (916) 774-5300 or view and pay your bill online at www.roseville.ca.us/billpay

City of Roseville Utilities  
116 S. Grant Street Ste. 100  
Roseville, CA 95678

DO NOT PAY - Electronic Payment Scheduled – Thank you!

Account Number	9999999
Billing Date	03/16/2022
<b>Account Balance</b>	<b>\$206.05</b>
Current Charges due by	05/04/2022
Amount Paid	DO NOT PAY

RON0330B \*\*\* 9000000001 1/1

ROSEVILLE CUSTOMER  
123 ROSEVILLE WAY  
ROSEVILLE CA 95661-5053

CITY OF ROSEVILLE  
P.O BOX 619136  
ROSEVILLE, CA 95661-9136

000000999999999999999999

**4**

**CURRENT CHARGES**

The amount charged for the billing period.

000000999999999999999999

**5**

**ACCOUNT BALANCE**

The total amount due on your account.

# HOW TO READ YOUR MONTHLY ROSEVILLE UTILITY STATEMENT



6

7

6

MONTHLY KWH CONSUMPTION

7

MONTHLY WATER CONSUMPTION

01/05/2018

ROSEVILLE CUSTOMER

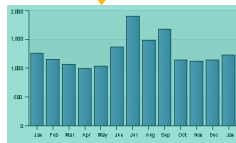
9999999

Page 2 of 2

**Roseville Electric**



Meter Number	Register Type	From	To	DOS	Reading Previous	Reading Current	Type	Usage
99999	KWH	12/07/2017	01/05/2018	30	89420	90653	A	1233.0000
This month last year								31



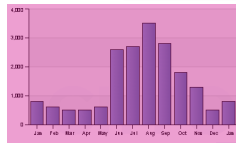
Description	Usage	Rate	Amount
Electric Res Basic Service Charge			\$26.00
Residential Electric - Tier 1	500.0000	0.0931000	\$46.55
Residential Electric - Tier 2	733.0000	0.1435000	\$105.19
State Energy Surcharge	1233.0000	0.0002900	\$0.36
Hydroelectric Adjustment	1233.0000	0.0000000	\$0.00
Renewable Energy Surcharge	1233.0000	0.0056000	\$6.90
Greenhouse Gas Surcharge	1233.0000	0.0002000	\$0.25

**Charges - Electric Metered \$185.25**

**Water**



Meter Number	Register Type	From	To	DOS	Reading Previous	Reading Current	Type	Cubic Feet 1cf = 7.48 gal
99999999	W	12/07/2017	01/05/2018	30	258400	259200	A	800.0000
This month last year								31



Description	Usage	Rate	Amount
Water Basic Service Charge 3/4" Water			\$24.79
Water Metered Residential	800.0000	0.0117000	\$9.36

**Charges - Water Metered \$34.15**

**Wastewater**



Description	From	To	Amount
Residential Wastewater Flat Rate	12/07/2017	01/05/2018	\$36.78

**Charges - Wastewater (Sewer) \$36.78**

**Solid Waste**



Description	From	To	Amount
Solid Waste 90Gal Black Can	12/07/2017	01/05/2018	\$23.87

**Charges - Solid Waste \$23.87**

**Solid Waste**



Description	From	To	Amount
Solid Waste 90Gal Green Can	12/07/2017	01/05/2018	Included

**Charges - Solid Waste**

The following information is provided for utility customers facing economic challenges.

- HEAP - Project Go administers the Home Energy Assistance Program (HEAP). They can be reached by telephone at 1-888-524-5705.
- ERAP - The City of Roseville offers a 15% discount to current residential electric customers who meet certain income guidelines. Please contact our office at (916)774-5300 or visit our website for additional information.
- Payment Arrangements - The City of Roseville offers payment arrangements on past-due balances to qualified customers. Please contact our office at (916) 774-5300 or visit our website for additional information.
- Salvation Army - This organization offers assistance with payment of utility bills. For more information call 916-784-3382.

If you feel that these services were billed in error or wish to submit a comment or complaint, please contact our office at (916) 774-5300 or (800) 787-3142 Monday - Friday 8:00am-5:30pm. Written disputes related to utility charges may be submitted to City of Roseville Utilities, Attn: Administrative Services Director, 311 Vernon Street, Roseville, CA 95678.